



How to Redeem and Check a Gift Card on Amazon - Redeem.deskpro.com

John Bella - 2025-04-25 - Comments (0) - Amazon Redeem Code

Amazon gift cards are a fantastic way to shop for millions of products, from electronics to books to groceries. Whether you received a physical card, an e-gift card, or a promotional code, redeeming and checking your [Amazon gift card balance](#) is quick and straightforward. In this guide, we'll walk you through the steps to redeem your gift card and verify your balance, ensuring you can make the most of your Amazon shopping experience.

GET STARTED TO REDEEM A AMAZON CARD

Step-by-Step Guide to Redeeming an Amazon Gift Card

Follow these simple steps to add your Amazon gift card balance to your account:

1. Find Your Gift Card Claim Code

- **Physical Gift Card:** Check the back of the card. Scratch off the silver strip or peel the sticker to reveal the 14- or 15-character claim code (a mix of letters and numbers).
- **Digital Gift Card:** Open the email or text message containing the gift card. The claim code will be listed, or you may see a link to redeem it directly.
- **Note:** Some e-gift cards don't require a code—just click the provided link to apply the balance.

2. Visit Amazon's Redemption Page

- Open a web browser on your computer, phone, or tablet and go to Amazon.com/redeem.
- Alternatively, you can redeem the card via the Amazon mobile app by navigating to **Your Account > Gift Cards > Redeem a Gift Card**.

3. Sign In to Your Amazon Account

- Log in to the Amazon account where you want the gift card balance applied.

- If you don't have an account, create one by following the prompts. Ensure you use the correct account, as gift card balances cannot be transferred between accounts.

4. Enter the Claim Code

- On the redemption page, type or paste the claim code into the provided field. You don't need to include dashes.
- **Pro Tip:** If using the Amazon app, select **Scan Your Claim Code** to use your device's camera to scan the code directly from a physical card for faster entry.
- Double-check the code for accuracy to avoid errors.

5. Apply the Balance

- Click **Apply to Your Balance** or **Apply to Your Account**.
- If the code is valid, the gift card amount will be added to your account instantly. You'll see a confirmation message indicating the amount credited.

Alternative Redemption Method

You can also redeem your gift card during checkout:

- Add items to your cart and proceed to the payment page.
- In the **Gift Cards & Promotional Codes** section, enter the claim code and click **Apply**.
- The gift card amount will be deducted from your order total, with any remaining balance saved for future purchases.

How to Check Your Amazon Gift Card Balance?

After redeeming your gift card, it's a good idea to verify that the funds were added correctly. Here's how to check your balance:

1. Go to Your Account:

- On the Amazon website, hover over **Account & Lists** in the top-right corner and select **Your Account**.
- In the Amazon app, tap the profile icon and select **Your Account**.

2. Access Gift Card Balance:

- Scroll to the **Gift Cards** section and click or tap **View Gift Card Balance** or **Manage Gift Card Balance**.

- You'll see your current gift card balance displayed.

3. Review Transaction History:

- On the same page, you can view recent gift card activity, including redemptions and purchases, to confirm the funds were applied correctly.

Troubleshooting Common Issues

If you run into problems while redeeming or checking your gift card, try these tips:

- **"Gift Card Already Redeemed" Error:** Check your gift card balance to see if the funds are already in your account. If not, ensure you're logged into the correct Amazon account or contact Amazon Customer Service.
- **Invalid or Unreadable Code:** Verify the code matches the one on the card or email. If the code is damaged, contact Amazon with the 16- or 30-digit serial number (found on the card or receipt) or the order number for digital cards.
- **Lost Gift Card:** If you have the original purchase details (e.g., order number or recipient email), Amazon's support team may be able to assist. Visit Amazon's Gift Card Help Page for guidance.
- **Regional Restrictions:** Ensure the gift card matches your Amazon region (e.g., an [Amazon.com](https://www.amazon.com) gift card won't work on Amazon.ca).

Fun Facts About Amazon Gift Cards

- **No Expiration Date:** Amazon gift card balances never expire, so you can save them for the perfect purchase.
- **Versatile Use:** Use your balance for almost anything on Amazon, including digital content like Kindle books, music, or Prime memberships (but not for purchasing other gift cards).
- **Customizable Options:** Amazon offers personalized gift cards with designs, messages, or even video uploads for a special touch.

Final Thoughts

[Redeeming and checking your Amazon gift card balance](#) is a breeze with Amazon's user-friendly tools. Whether you're treating yourself or gifting someone else, these steps ensure you can unlock the full value of your gift card and enjoy Amazon's vast marketplace. If you encounter any issues, Amazon's customer support is just a click away to help you get back to shopping.

Happy shopping, and enjoy your Amazon gift card!